

# MANAVA STAYSAFE

*Your health is our priority*

In conjunction with the Manava hotels, « South Pacific Management » teams have therefore developed the « Manava Staysafe » guide, a set of reinforced measures in the field of prevention and health protection.

You will find hereafter a non-exhaustive list of preventive measures implemented at the Manava hotels :



Face masks or coverings will be required for team members in contact with hotel guests.



Hand sanitizer will be available in the common areas of the hotels



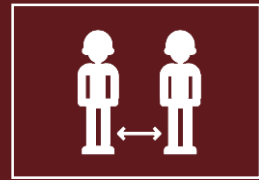
Contactless Check-in/Check-out



Enhanced room and common areas cleaning program



Adjustements to the layout of restaurants and bars



New standards designed to ensure social distancing throughout the hotel

Our staff has been made aware and trained on how to react in the event of a sensitive situation. It is of course also aware of the barrier gestures.

## All services may not be available

- We do our very best to ensure the availability of all services offered. Nevertheless, some services or activities may be subject to restrictions or cancelled during the present health crisis.
- To minimize the risk of contagion, special care is taken to disinfect each room. These exceptional procedures may cause delays in room delivery.
- No evening room-turndown will be available during the stay. Some articles , (towels, handkerchiefs or other) will be available at the reception if necessary.
- Breakfast and dinner buffets are replaced by a « plate service ». Room service is temporarily cancelled.
- It is important to book a table at the restaurant for lunch or dinner so that the hotel can best manage social distancing in these dinner areas.

With all these measures and all the efforts undertaken to stop the spread of the epidemic , we hope to return to normal functioning as soon as possible. In the meantime, we will of course follow the instructions and recommendations of the local health authorities.

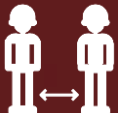
## Exceptional instructions you should follow and respect during your stay



For any transaction, we recommend that you use your bank or credit card.



Please follow and respect the ground markings. These have been specifically designed to ensure you won't be crossing other guests.



Make sure you respect the safety distance with both guests and staff. – minimum 1.5 meters



To use the lift, we recommend one person only per elevator, respecting therefore social distancing rules.



Avoid touching the Reception desks and those of other public areas of the hotel.



To assist our staff, we kindly request that you leave together, on the floor on the bathroom, any linen you want to be changed.



Wearing a mask is highly recommended in all public areas when the rules of social distancing cannot be applied.



In case of suspicion of discomfort during your stay, please contact the reception from your room who will tell you how to proceed.



Regularly disinfect your hands with soap and water or with a hydro-alcoholic gel.



When you leave, please put your room card in the box provided for this purpose. We will ensure the disinfection of the card.